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Scheme 150



P91910-1

Mrs Nora Batty  
Last House  
Summer Wine Lane  
Holmfirth  
Yorkshire  
DD4 4DD

12345

24th May 2022

## Council Tax Energy Rebate – Action Required

Dear Mrs Nora Batty

The government has announced a package of support known as the Energy Bills Rebate to help households with rising energy bills. This includes a £150.00 non-repayable rebate for households in England in Council Tax bands A – D, known as the Council Tax Energy Rebate.

You are receiving this letter as you have asked Plymouth City Council to pay your £150 rebate using a cash payment method. We are using the Post Office Payout Voucher Scheme to enable you to receive this cash payment.

This letter has a barcode that you can use to pick up your cash payment from any Post Office branch. In the event that there is joint liability for council tax in your household then either party named in this letter can claim the rebate.

Simply take this letter with one of the following proof of identity list below to any Post Office branch within 3 months of this letter:

- National Identity Card (photo)
- Valid Passport
- UK Biometric Residency Permit
- Photo Driving Licence
- Armed Forces ID Card
- Other Photo ID (e.g. bus pass)

**Do not destroy this letter as you will need it to collect your cash payment from the Post Office.** There may be some scam companies that contact you about this scheme. We will never contact you directly over the phone to ask for your bank details. For more information please see our website at <https://new.plymouth.gov.uk/council-tax-energy-rebate>.

Yours faithfully

P Walshe  
Plymouth City Council



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